



Disaster Preparedness and
Prevention Initiative for
South Eastern Europe – DPPI SEE



REPUBLIC OF SERBIA
MINISTRY OF INTERIOR
Sector for Emergency Management

Command, Control and Coordination Course (C3) Kovacica, Serbia, 4 - 8 November 2013

Report

The Course on Command, Control and Coordination (C3) was the first in the set of activities planned within the JERU project work plan and it was organized from 4 to 8 November in Kovacica, Serbia.

This course was Serbian contribution to the Disaster Management Training Programme for 2013 within the activities of Disaster Preparedness and Prevention Initiative for South Eastern Europe (DPPI SEE) and was organized by the Sector for Emergency Management of the Ministry of Interior of the Republic of Serbia.

Seminar was attended by representatives from 10 countries of the region – Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Macedonia, Montenegro, Slovenia, Romania, Turkey and Moldova.

One of the main goals of the course was preparing the team leaders of JERU Flood response teams of the South East Europe and increasing their awareness and knowledge of the international disaster operations and enhancing their capability to lead their respective units in a multi-task and multi-stakeholder international environment. During the course each participating country has had opportunity to increase their knowledge of international response system and coordination mechanisms and the role of team leaders in mission cycle.

The main objective was to show operational capabilities/preparedness for international deployment, as well as the role (OSOCC, LEMA, RDC, BoO) and also to improve practical experience to plan international mission through planning and operational procedures (plan of action, communication, safety and security issues, logistic plan, etc.) and better understanding of operational procedures of water rescue techniques and practice their cooperation with other emergency services.

Within the course Table Top exercise was organized. The Table Top exercise was divided in two phases: 1) before mission – plan of action preparation when teams arrived, border crossing document, 2) during the mission – meetings with RDC, incident commander, BoO and OSOCC.

**Disaster Preparedness and Prevention Initiative for SEE
JERU C3 Course
04 - 08 November 2013, Kovacica, Serbia**

Course Evaluation

In order for the Course Management Team to continue improving the quality of forthcoming course, as well as the content of the overall project, **your feedback** on this course is of utmost importance. Please reflect upon the questions below and mark each answer by ticking in one of the boxes to the left, where **1 is “Yes, very much”**; **2 is “Yes, to some extent”**; **3 is “Yes, but only a little”**; and **4 is “No, not at all”**. The questionnaire is anonymous.

Please feel free to add as much personal comments as you wish!

Nr	Yes, very much 1	Yes, to some extent 2	Yes, but only a little 3	No, not at all 4
1. Do you feel that this course has contributed to your professional skills?	15	5	2	

Comments:

1. The next will be better.
2. My job command, control and planning procedures and operation. This course direct contributed to my professional skills.
3. This course refreshed my previous knowledge.
4. If the course is mix with practical exercises maybe the knowledge will be on higher level.

2. Did you feel enthusiastic about the subjects presented and did you feel motivated to learn?	17	5		
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Comments:

Different teachers with different opinions gave us much useful information.
- For future

3. On the whole, were the facilitators' presentations clear and understandable?	16	6		
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Comments:

1. Only when the concentration of percipients is low (the level of concentration).

4. Was there a good balance between presentations, exercises and evaluation of exercisers?	14	6		
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Comments:

1. More space between exercises.

5. Do you have a better understanding of the purpose of the Disaster Management Training Programme (DMTP) of the DPPI SEE?	18	3		
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Comments:

1. Great.

6. Has the knowledge you acquired during the course helped improve your opportunity to identify areas for development/improvement in your preparedness for international deployment?	13	9		
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Comments:

7. Did the Tabletop exercise provided practical experience to plan international mission?	14	8		
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Comments:

1. The tabletop exercise is excellent and learning is breather than theoretical learning.
Too short.

2. Yes, better with field exercise.

8. Did the team work/cooperation among participants function well?	17	5		
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Comments:

9. Was the food, accommodation and course facilities acceptable and appropriate to the	17	5		
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course/exercise purposes?				
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Comments:

What is your overall opinion about this course?

11 - Excellent

8 - Good

2 -Satisfactory

1-Poor

-Very poor

Please note your most positive experiences:

1. I've learnt more than I expected. I've gained the knowledge about abbreviators, avoiding the risk, organizing my team, coordination and communication.
2. Help of the trainers during this course.
 - presentation of stress management
 - working in group with another teams
3. It's a good team work.
 - Positive commentary for the organizations, facilitators and training.
4. Good staff, good organizations - very friendly.
5. It is very good to know members (friends) who will work in field.

Please note the most negative experiences, if any or what can be improved on:

1. No negative experiences.
2. No negative experiences
3. Very good experience.
4. Lessons were too long please in future adjust it for ex.: 1hour lesson- 10 min. break

Finally, please add any other comment/suggestion/recommendation that could be useful to improve the course:

1. Very good

2. Very good

3. More accurate team building sessions would be an added value. Why? Because, I presently left this course without knowing the names of the participants (all names) and at least one thing (personal thing) amount each other. So...With some of the fellow participants, I will still have some communication barriers on the next meeting. The course was very good. Thank you!



**Sector for Emergency Management
Command, Control and Coordination Course, 4-8 November
2013**



**Sektorzavanrednesituacije
Kurs za komandovanje, kontrolu i koordinaciju,
4-8.novembar 2013. godine**

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